



Contact Information

191 The West Mall, Suite 800, Etobicoke, Ontario, M9C 5K8

Administration

1.888.256.9259 or 416.847.8610

- Monday to Friday: 9:00am to 5:30pm
- Fax: 416.847.8603
- Website: www.nolitours.com
www.transatholidays.com

Menu Options:

- Press 1: Company Directory
- Press 2: Accounting
- Press 3: Ticketing
- Press 4: Customer Care Centre (Reservations)
- Press 5: Groups
- Press 6: Prize Winners & Interline Bookings
- Press 7: Inside Sales
- Press 8: Our Address
- Press 0: Reception

Groups Department

1.888.256.9259 or 416.847.8610

- Monday to Friday: 8:00am to 6:00pm
- Email: yyzgroup@transat.com

Customized Europe & Specialty Groups Department

1.888.256.9259 or 416.847.8610

- Monday to Friday: 8:00am to 6:00pm
- Email: specialtygroups@transat.com

Cruise Customer Care Centre

1.888.222.0690

- Monday to Wednesday: 9:00am to 8:00pm
- Thursday to Friday: 9:00am to 9:00pm
- Saturdays: 9:00am to 5:00pm

Cruise Groups Department

1.866.922.8328

- Monday to Friday: 8:30am to 8:00pm
- Saturday 9:00 to 5:00pm
- Email: cruisegrp@transat.com

Customer Care Centre

1.800.587.2672 or 416.847.8600

- Monday to Friday: 8:30am to 9:00pm
- Saturdays: 9:00am to 8:00pm
- Sundays: 11:00am to 6:00pm

Menu Options:

- Press 1: South Product including Florida
- Press 2: Greece, Italy and Spain
- Press 3: Britain and the rest of Europe
- Press 4: Ticketing
- Press 5: Call Outs
- Press 6: Agency Support Centre/ File Resolution
- Press 0: For all other departments

Ticketing

- Monday to Friday: 8:30am to 8:00pm
- Saturdays: 9:00am to 5:00pm
- Sundays: Closed

Advisory | Call Outs

- Monday to Friday: 8:30am to 8:00pm
- Saturdays & Sundays: Closed



Sales Department

1.888.256.9259 or 416.847.8610

- Monday to Friday: 8:30am to 5:30pm
- Email: yyzinsidesales@transat.com

Bonbon Trucash: 1.800.624.6171

Your Favourite Sales Representative

Golden Horseshoe & Western New York

- Chad Burnett 416.847.8610 ext. 8366

Southwestern Ontario

- Charlotte Antill 416.847.8610 ext. 8367

Eastern Ontario

- Susan Kooiman 416.847.8610 ext. 8364

Northern Ontario

- Wendy Quintanilla 416.847.8610 ext. 8127

Downtown Ontario

- Andrew Wiltshire 416 847 8610 ext. 8640

GTA North/West

- Denisa Stancikova 416 847 8610 ext. 8232

Atlantic Canada

- Vicki Hughes 902-422-8936

Cruise Sales Ontario & Atlantic Canada

- Maria Gibson 416.847.8610 ext. 8365

GetConnected Inquiries

- Email: getconnected@transat.com

Brochure Orders

Brochures can be ordered through Transcontinental:

- To register:
<https://fulfillment.transcontinental.ca/trvl/register>
- To Order Brochures:
<https://fulfillment.transcontinental.ca>

Customer Relations

Place du Parc
300 Leo Pariseau, Suite 500
Montreal, Quebec, H2X 4C2

- Phone: 1.800.387.2672 or 514.987.6078
- Fax: 1.866.828.6099 or 514.987.6099
- Email: customerrelations@transat.com