



HURRICANE POLICY

Transat Holidays and Nolitours provide you with true peace of mind. Our vacationers can now travel secure in the knowledge that they will be protected should a hurricane affect their destination city in Florida, Mexico, the Caribbean, or Central or South America.

This Transat Holidays and Nolitours policy covers reservations for our clients' departures between June 1 and November 30, 2014 inclusively. If the conditions stipulated in the policy are met, our clients may choose one of the four options listed below:

1. Travel at a later date

Clients who choose to travel at a later date can do so at no additional cost. Travel must be completed on or before December 11, 2014. The destination departure day, hotel and room category must remain the same.

2. Travel to another city

Clients may choose to travel to another destination served by Transat Holidays or Nolitours without incurring any changing fee. In the event the package price is higher than the original booking, the client will be responsible for paying the difference. In the event the package price is lower, Transat Holidays and Nolitours will offer a credit voucher for the price difference, which will be valid for a period of one year following the date of the initial booking. The credit voucher can be applied to any future purchase of products offered by Transat Holidays and Nolitours.

3. Cancel and obtain a credit voucher

Clients who choose not to travel may cancel their booking and obtain a full refund in credit vouchers (excluding travel insurance premiums and Option Flex fees already paid), which will be valid for a period of one year following the date of the initial booking. The credit voucher can be applied to any future purchase of products offered by Transat Holidays and Nolitours.

4. Travel to the booked destination city

Clients who wish to travel to their initially booked destination may do so, provided that Transat Holidays or Nolitours still serves that destination city on the scheduled departure date. In this case, Transat Holidays or Nolitours will not give any refund nor compensation whatsoever if the vacation is interrupted or affected due to a hurricane.

Conditions and Important Information

The Transat Holidays and Nolitours Hurricane Policy is applicable to any booking made for departures from June 1 to November 30, 2014 inclusively for clients travelling to Florida, Mexico, the Caribbean and Central or South America. The options described are only available in the following cases:

- 1) The U.S. National Hurricane Centre/Tropical Prediction Centre (NHC/TPC) has issued a hurricane advisory for the destination city; or
- 2) A hurricane has already passed through the selected hotel complex within one week of the scheduled departure date. The hurricane must be registered as a Category 1 Hurricane or higher on the Saffir-Simpson Scale used by the NHC/TPC. **For more hurricane position and status information, visit: <http://www.nhc.noaa.gov>.**

In the event that clients are repatriated to Canada, or evacuated from a destination due to a hurricane more than 48 hours after their departure while on a Transat Holidays or Nolitours vacation, the following will apply: they will be eligible for a credit voucher representing the cost of unused days on the accommodation portion of the package. Costs related to the air and land transfer portions of the package are not refundable. Additional expenses incurred as a result of the hurricane shall be borne by the client. Clients travelling "Air Only" will not be eligible for a refund for their accommodation or land transportation costs.

If the repatriation takes place less than 48 hours after departure, clients will be eligible for a credit voucher equivalent to the total value of the purchased package.

In any case, the credit vouchers will be valid for a period of one year following the departure date initially booked and will not be transferable or refundable.

The Hurricane Policy does not apply to cruise packages and à la carte products, and is subject to change and/or cancellation at any time without notice. For the general terms and conditions of sale, please refer to the Transat Holidays and Nolitours Sun brochures, and the Transat Holidays Florida brochure, or visit www.transatholidays.com or www.nolitours.com.