



Book With Peace of Mind

Want flexibility on flights?

Change without fees.



Book a flight to any destination by November 30, 2021 and if your travel plans change, no worries, we will waive the change fees.

- ✓ You can change your travel dates or destination—or both—at no charge up to 24 hours before departure.
- ✓ You can also cancel your trip, with the following conditions:
 - **Flights in Eco Budget, Eco Standard and Club Standard:** you will receive a future travel credit that is transferable and has no expiry date.
 - **Flights in Eco Flex and Club Flex:** No cancellation fee required.

Vacation is calling

Book With Peace of Mind is valid on individual bookings made by November 30, 2021, regardless of travel dates. A one-time change of dates and/or destination is permitted at no charge up to 24 hours before departure. Valid on Air Transat flights to the South, USA, Canada and Europe. This promotion does not apply once a flight segment is used. Excludes group bookings. Changes are subject to flight availability. If the price for the new dates and/or destination is higher, the client must pay the difference. No refund will be given should the price be lower than the initial price. Future travel credit has no expiry date, is fully transferable and any residual credit will remain on file. Credit will be issued in accordance with the applicable cancellation terms and conditions. Customers who booked through a travel agency must contact their travel agents. Customers who booked flights directly with Air Transat can call 1-866-899-5156 (4 a.m. to 11 p.m., seven days a week). This offer is for a limited time only and can be changed or withdrawn at any time without prior notice. Transat is a division of Transat Tours Canada Inc., and is registered as a travel wholesaler in Ontario (Reg #50009486) with offices at 191 The West Mall, Suite 800 Etobicoke, ON M9C 5K8; in BC (Reg #2454) with offices at 2175 West 41st Ave, Vancouver, BC V6M 1Z6; and in Quebec (Reg #754241) with offices at 300 Léo-Pariseau, Suite 500, Montreal QC H2X 4C2. COM-3895 // September 23, 2021

BOOK WITH PEACE OF MIND

TRAVEL AGENT INFORMATION

The offer applies to individual bookings of Air Transat flights (all destinations) for bookings made by November 30, 2021, regardless of travel dates.

Which flights does this offer apply to?

This offer is valid on Air Transat flights to the South, USA, Canada and Europe. It excludes Transat South, USA, Europe, cruise or Duo packages, guided tours and à la carte accommodations. It also excludes group bookings.

Does this offer apply to bookings made with the travel credit issued as a result of COVID-19?

Yes. Regular sales conditions apply.

Can several changes be requested for one booking?

A client can request one change to the dates and/or destination of their booking as long as all the changes are requested at the same time. Changes are permitted at no charge up to 24 hours before departure.

By when must travel be completed?

There is no expiry date.

What happens if my client wishes to cancel their booking?

We have relaxed our cancellation terms and conditions. They vary by product:

- **Flights in Eco Budget, Eco Standard and Club Standard:** you will receive a future travel credit that is transferable and has no expiry date.
- **Flights in Eco Flex and Club Flex:** no cancellation fee required.

Until when is the future travel credit valid?

The credit is transferable and has no expiry date.

Can clients make changes once they are at destination?

No, changes can only be made up to 24 hours before departure. After that, regular change fees will apply.

What happens if the price of the flight is different for the new dates and/or destination?

If the price for the new dates and/or destination is higher, the client must pay the difference. No refund will be given should the price be lower than the initial price.

Will travel agents earn commission on the new booking?

No. Commission is earned only on the original booking. If the price for the new booking is higher, the travel agent will earn commission on the difference in price.

What is the procedure to request changes to the travel dates, destination and/or hotel, or to cancel a trip?

All requests to change the travel dates, destination and/or hotel, or to cancel a trip must be made by calling Transat, at 1-800-587-2672.

For Air Transat GDS bookings, apply this waiver code: COVIDCHG16MAR