



HERE COMES THE SUN

Last chance

Promo

South packages starting at **\$899¹**



Early bird perks and extra flexibility
when travellers book between
April 8 and May 31, 2021:

- **Reduced deposit** of only **\$100**
- **Price Drop Guarantee²**
- **Flexibility to:**
 - **Change travel dates, destination and/or hotel** at no charge up to seven days before departure³
 - or**
 - **Cancel the trip at no charge** up to 25 days before departure⁴
- **Final payment** due 25 days before departure⁵

For travel between September 1, 2021, and April 30, 2022.

EARN EXTRA BONBON REWARDS:

\$25/room⁶

→ **That's 5x Bonbon on all South packages**

See page 2 and the Q&A for complete terms and conditions.



HERE COMES THE SUN PROMO • TERMS & CONDITIONS

Here Comes the Sun Promo applies to new individual bookings of Transat South packages made between April 8 and May 31, 2021, for travel between September 1, 2021, and April 30, 2022. It does not apply to groups, flights, guided tours or à la carte accommodations.

Does this offer apply to bookings made with travel credits issued as a result of COVID-19?

Yes. Regular sales conditions apply.

Reduced deposit

What are the eligibility requirements?

The reduced deposit is valid exclusively on new individual bookings of products featured in the Here Comes the Sun Promo, listed on page 1.

Price Drop Guarantee²

What are the eligibility requirements?

The Price Drop Guarantee is valid up to 30 days before departure, exclusively on new individual bookings of Transat South packages. It does not apply to groups, flights, Florida packages, Duo packages, guided tours or à la carte accommodations.

How much can clients save with the Price Drop Guarantee?

Should a package become available at a lower price, clients may receive a refund of up to \$400 per adult/\$200 per child, minus a \$25 per person administration fee.

To which cases does the Price Drop Guarantee apply?

The Price Drop Guarantee is valid only when the departure city, travel dates, destination, room category and flights (including travel class) are the same as those in the initial booking.

What is the procedure for price adjustment requests?

Once the request is carefully considered and approved and the rate on the original booking is adjusted, final payment will be required. If the client had already paid in full, then they will be refunded the difference, minus a \$25 per person administration fee.

Who should travel agents contact to request a price adjustment, and by when?

Travel agents should contact Transat at 1-800-587-2672 (1-866-322-6649 after regular business hours), at least 30 days before departure.

Will commission be affected?

No, as commission is based on the original package price.

Can requests for price adjustments be made more than once before departure?

No. The Price Drop Guarantee may only be applied once.

What are the participating hotels?

All the hotels in Transat South packages.

Changes³

If the package price is higher after a change, will the client have to pay the difference? If lower, will they be refunded?

If the price for the new dates, destination or hotel is higher, the client must pay the difference. No refund will be given should the price be lower than the initial price.

Can a client make more than one change?

A client can change their travel dates, hotel, destination or all three, but all changes must be made at the same time and only once. Any additional changes will incur fees.

Can clients make changes to all South packages?

No, clients cannot make changes to packages to Sandals Resorts, Beaches Resorts, Marival Distinct Luxury Residences, Velas Resorts, Grand Pineapple Beach Resorts or Couples Resorts Jamaica.

Cancellations⁴

Will refunds be made in the form of a travel credit?

Refunds will be made in the method of payment on file. So if the client had paid with a travel credit, then they will receive a refund in the form of a travel credit.

Is the deposit refundable in the event of cancellation more than 25 days before departure?

Yes.

Will clients receive a full refund?

Clients will receive a full refund of the amount paid. What is non-refundable is the \$25 per person administration fee they would have paid had they taken advantage of the Price Drop Guarantee prior to cancelling.

Clients can cancel up to 25 days before departure. Does that apply to all South packages?

It applies to all South packages, except those to Sandals Resorts, Beaches Resorts, Marival Distinct Luxury Residences, Velas Resorts, Grand Pineapple Beach Resorts and Couples Resorts Jamaica, for which cancellations are allowed up to 45 days before departure.

Can clients make a new booking immediately after cancelling?

No. Clients must wait 15 days between cancelling and making a new booking.

Final payment⁵

Final payment is due 25 days before departure. Does that apply to all South packages?

It applies to all South packages, except those to Sandals Resorts, Beaches Resorts, Marival Distinct Luxury Residences, Velas Resorts, Grand Pineapple Beach Resorts and Couples Resorts Jamaica, for which final payment is due 45 days before departure.

Here Comes the Sun Promo is valid on new individual bookings made between April 8 and May 31, 2021, for a minimum of seven nights, for travel between September 1, 2021, and April 30, 2022. Offer does not apply to groups, flights, guided tours or à la carte accommodations. This promotion may change without notice and is subject to availability at the time of booking. ¹The starting rate of \$899 per person applies to packages to Bahia Principe Grand Coba in Riviera Maya, Superior Junior Suite, for the following departure dates from Toronto: November 1, 3, 10 and 22, as well as December 5 and 8, 2021. It also applies to packages to VIK Hotel Arena Blanca in Punta Cana, in Superior Room Garden View, for the following departure dates from Montreal: January 5, 6, 10 and 11, 2022. ²The Price Drop Guarantee does not apply to groups, flights, Florida packages, Duo packages, guided tours or à la carte accommodations. It also excludes Transat 48-hour sales, deals of the day, SPC rooms and promotional room upgrades. Should the package become available at a lower price, clients may receive a refund of up to \$400 per adult/\$200 per child, minus a \$25 per person administration fee. The Price Drop Guarantee may be discontinued or modified at any time without notice. ³Clients can change their travel dates, destination and/or hotel at no charge up to seven days before departure. This offer does not apply to packages to Sandals Resorts, Beaches Resorts, Marival Distinct Luxury Residences, Velas Resorts, Grand Pineapple Beach Resorts or Couples Resorts Jamaica. ⁴Clients can cancel their trip at no charge up to 25 days before departure and receive a refund for the amount paid, including the deposit. The refund will be made in the method of payment on file. For packages to Sandals Resorts, Beaches Resorts, Marival Distinct Luxury Residences, Velas Resorts, Grand Pineapple Beach Resorts and Couples Resorts Jamaica, cancellation is allowed up to 45 days before departure. ⁵Final payment is due 25 days before departure, except for packages to Sandals Resorts, Beaches Resorts, Marival Distinct Luxury Residences, Velas Resorts, Grand Pineapple Beach Resorts and Couples Resorts Jamaica, for which final payment is due 45 days before departure. ⁶Applies to new bookings made between April 8 and May 31, 2021. Bonbon rewards will be added to files upon travellers' departure. This promotion may change without notice. COM-3772 // May 3, 2021