

Process to accept payments for checked baggage fees in GDS with EMD-A

Important contacts

GDS Helpdesk: 1 877 993-9489 ext. 7605 Mon - Fri / 9 am - 6 pm EST

GDS-HelpDesk@transat.com

Air Transat specific product

Travel professionals can now accept payments for checked baggage fees in GDS for all Air Transat flights by issuing an Electronic Miscellaneous Document (EMD).

Issuance on EMD-A

The baggage services are ancillary services which are non-refundable but exchangeable on certain conditions. The pricing scheme for Baggage, expressed in bilateral service codes ABAG & BBAG is filed in ATPCO.

Note: Air Transat supports Associated EMD (EMD-A) only.

The booking method to book this ancillary is an SSR for the request of the service.

- ABAG corresponds to the 1st additional piece on top off the base allowance.
- BBAG corresponds to the 2nd additional piece on top off the base allowance.

Below are the rules set by Air Transat according to fare option selected.

	Fare Option	Fare Options			
	Budget	Standard	Flex	Club	
Baggage Inclusive	0	1	2	2	
1st Extra Baggage	ABAG	ABAG	N/A	N/A	
2nd Extra Baggage	BBAG	N/A	N/A	N/A	
Additional Baggage	Request onl	Request only at the airport			

Note: There will be exceptions with Baggage inclusive fares. For example, Privates Fares for origin/destination

Detailed EMD flow

- Create a booking via CRS with all mandatory fields.
- Once PNR is successfully created, proceed with E-ticket issuance. EMD issuance is permitted only after E-ticket issuance.
- Query for the list of ancillaries. Below is the sample from sabre system for Budget fare.



```
AIR EXTRAS
BG-BAGGAGE
                                         CXR SEG/CPA
                                                                 FEE
                                                               25.00 N
   ADT-FIRST EXCESS BAG
                                          TS
                                               1-YULCUN
                                                              40.00 N
  ADT-SECOND EXCESS BAG
                                          TS
                                               1-YULCUN
   ADT-WEIGHT SYSTEM CHARGE
                                               1-YULCUN
                                                               75.00 N
                                          TS
   ADT-SURFBOARD UPTO70LB 32KG
                                          TS
                                               1-YULCUN
                                                              100.00 N
   ADT-UPTOSOLB 23KG AND62LI 158LCM
                                          TS
                                               1-YULCUN
                                                               25.00 N
   ADT-UPTO50LB 23KG AND62LI 158LCM
ADT-UPTO50LB 23KG AND62LI 158LCM
                                          TS
                                               1-YULCUN
                                                               40.00 N
                                          TS
                                                              200.00 N
                                               1-YULCUN
   ADT-WINDSURF EQUIP UPTO70LB 32KG
                                          TS
                                               1-YULCUN
                                                              100.00 N
N SERVICE IS NONREFUNDABLE
NO AIR EXTRAS FOUND FOR - BD/BG/CO/FF/GT/IE/LG/MD/ML/PT/SA/SB/TS
/UN/UP/UU.
```

- Select & book the respective SSR
- Wait for confirmation from the Airline (SSR to be in KD status for successful EMD issuance). Below is the sample TTY message from the airline with confirmation.

```
QP HDQBB1S
.JAJRMTS 051336

□AKA

HDQ1S XSCBCE/69522865

JAJTS OWOAKD

1TEST/AMYMRS

TS560B27JAN YULCUN HK1

SSR ABAG TS KK1 YULCUN0560B27JAN.CHECKED BAGGAGE FIRST

SSR ASVC TS KD1 YULCUN0560B27JAN.C/OCC/ABAG/FIRST EXCESS BAG

SSR OTHS 1S TS SSROTHS PLEASE ADVISE TICKET NUMBER BY 28DEC20 1430

SSR OTHS 1S ///GMT TO AVOID CANCELLATION
```



- Agent to now proceed with EMD Issuance
- Once EMD is issued, TTY message with the EMD number will be sent to the airline similar to the below

QK JAJRMTS
.HDQBB1S 051337

□HDQ1S XSCBCE/5KS2/69522865

JAJTS OWOAKD

1TEST/AMYMRS

TS560B27JAN YULCUN HK1

SSR ASVC TS HS1 YULCUN0560B27JAN.C/OCC/ABAG/FIRST EXCESS

SSR ASVC TS /// BAG/A/6491860918352C1

- EMD status at issuance time should be "O" OPEN for use
- EMD display in the GDS

```
*AB«

*NCILLARY SERVICES

1.FIRST EXCESS BAG
STATUS - HI1/FULFILLED
AMOUNT - 25.00CAD
TOTAL - 25.00CAD
FLIGHT - TS0560B27JANYULCUN
DOC/CF - 6491860918352

CPN - 01
```

```
ELECTRONIC MISCELLANEOUS DOCUMENT RECORD
                          CUST:
                                                              PNR:XSCBCE
                                                           IATA: 69522865
EMD: 6491860918352
                                              PCC:5KS2
                          ISSUED: 05JUN20
NAME: TEST/AMY MRS
                                                   FF:
NAME REF:
                                               TOUR ID:
FOP: CASH
RFIC:C/BAGGAGE
CPN A/L BRDOFF
                     DATE
                                             AIR EXTRA
                                                                      STAT
     TS
           YULCUN
                                  BAGGAGE
                                                                     OPEN
                      N/A
CPN SERVICE DETAIL
    FIRST EXCESS BAG
BASE AMT: CAD25.00
                                           EMD TTL: CAD25.00
TAX AMT:
YUL TS CUN25.00CAD25.00END
                                           EQUIV AMT:
ENDORSEMENTS/RESTRICTIONS:NON REFUNDABLE/NON EXCHANGEABLE SETTLEMENT AUTHORIZATION:
                                                                          ¥
EMD TYPE: ASSOCIATED
                                                                          ¥
ASSOCIATED ELECTRONIC TICKET NUM: 6493734605551
CPN ASSOCIATION
ET CPN - EMD CPN
           1
```



Air Transat EMD specificities

- EMDs are non-interlinable.
- Exchange/Reissuance of EMD is not permitted via GDS. Same will need to be handled internally by Air Transat.
- If the passenger is not using the EMD, it is mandatory to disassociate the EMD from the e-ticket as the EMD coupon would be marked as flown along with the e-ticket coupon and **no refund will be allowed on such used EMD**.
- Total Excess baggage is subject to acceptance at check-in.

EMD Void

EMD can be voided on the same day of issuance like an E-ticket provided the status of the EMD is "O" - OPEN for use.

EMD Refund

The terms and conditions of the fare rule apply. However, the product is non-refundable if the passenger wishes to cancel the purchase of baggage only.

EMD Exchange

EMD exchange currently is not supported and will be handled manually by Air Transat.

EMD time limit

Issue the day of booking after Air Transat has confirmed the EMDA

Business Rules

Only one EMD can be issued per baggage.

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