



Important News for Travel Professionals

As Transat nears the resumption of its operations on July 30, 2021, here are a few noteworthy updates.

1. Digital Brochures

After reflecting on the new reality of increasingly digital interactions and in keeping with its commitment to sustainability, Transat's brochures will no longer be printed.

However, a more dynamic electronic brochure will be available in the fall along with innovative tools specifically designed to help travel professionals in the sales process. Details pertaining to this launch will be communicated in the coming weeks.

In the meantime, agents are invited to visit the [detailed list of Transat products](#) to assist their clients.

2. Revised Terms & Conditions for 2021-2022

As communicated in the June 16 training session, please note that the revised terms & conditions for South 2021-2022 are effective as of today.

Agents are encouraged to get familiarized with the contents of this update, which can be accessed [online](#).

3. Revised Price Match Conditions

Transat is pleased to announce that it will continue to offer its Price Match Policy. There have, however, been some changes to the applicable terms and instructions, which are laid out in this [flyer](#) available on Transat Agent Direct.

Primarily, please note that as of today, price matches will no longer be accepted (either automatically or by request) within 30 days of departure.

4. Revised Option Flex Conditions

Transat's [two Option Flex products](#) continue to be very popular amongst travellers looking for extra flexibility on packages. The expiry dates differ for Option Flex travel credits issued for bookings made by October 31, 2021, due to relaxed conditions as a result of the pandemic.

However, for bookings made as of November 1, 2021, Option Flex credits will remain valid for 12 months from the original return date.

For more details regarding these announcements, agents are invited to consult Transat Agent Direct.