



Fare option changes

Effective as of September 26, 2023

Our Economy and Club Class fare options have been updated to offer our customers flexibility while remaining competitive. Customers have the freedom to choose the fare that is right for them, with a level of flexibility to change or cancel their flight, as well as a host of other benefits.

Economy Class

Made up of Eco Budget, Eco Standard and Eco Flex, this range of fares was created to provide different levels of flexibility.

	Eco Budget	Eco Standard	Eco Flex
Change fee per direction ¹	✗	💰 Fee of \$100	✓
Cancellation ²	✗	💰 Fee of \$200 (South, USA, within Canada) Fee of \$300 (Europe)	✓
Checked bags	💰	1 bag	1 bag
Seat selection ³	💰	💰	Standard seat
Priority airport services	✗	✗	✗

Club Class

Collectively called Club Fares, Club Standard and Club Flex offer all the advantages of Club Class, but with different levels of flexibility to cancel or change your flight.

	Club Standard	Club Flex
Change fee per direction ¹	💰 Fee of \$100	✓
Cancellation ²	💰 Fee of \$200 (South, USA, within Canada) Fee of \$300 (Europe)	✓
Checked bags	2 bags	2 bags
Seat selection ³	💰	✓
Priority airport services ⁴	✓	✓
Meal service	Gourmet meal	Gourmet meal

✓ Included in this fare ✗ Not offered in this fare 💰 Available with extra fees

¹A fee per person, per direction, plus the fare difference is applicable for Eco Standard and Club Standard classes. For Eco Flex and Club Flex classes, only the fare difference is applicable. No changes possible 24 hours prior to departure. ²No refunds for cancellations made within 24 hours of departure. If the customer cancels the booking, the refund will be made according to the method of payment on file. Eco Standard and Club Standard: a fee per person, per ticket (whether one-way or roundtrip) applies. No refunds within 24 hours of departure or when a portion of the ticket has already been used. ³Price per person, per flight segment. ⁴Priority check-in and boarding, and priority baggage delivery. Priority at security checkpoints available at Montreal, Ottawa, Toronto, Vancouver, Glasgow, Manchester and London airports. Offer subject to change without notice. EUR-2529//September 26, 2023