



# Changes to the Option Plus service

## For flights to and from the South and the United States

Air Transat is changing its Option Plus program for flights to and from the South and the United States to standardize the services for all its flights. **For South and United States departures on or after May 1, 2022**, the Bistro menu meal will no longer be included. There are no changes to Option Plus for flights to and from Europe.

### Option Plus services as of May 1, 2022

	Option Plus South & USA	Option Plus Europe
Price	Starting at \$64 per flight segment	Starting at \$119 per flight segment
Baggage <sup>1</sup>	1 piece of checked baggage of 23 kg included	1 piece of checked baggage of 23 kg included
Exclusive check-in counter	X	X
Priority queue at airport security check-points (Montreal, Ottawa and Vancouver)	X	X
Standard seat selection	X	X
Comfort Kit	X	X
One alcoholic beverage <sup>2</sup>	X	X
Natural wood earbuds (on request)	X	X
One snack of choice from the Bistro menu	X	X

<sup>1</sup>Some restrictions apply. For more details and other fare classes, please visit the baggage section on [airtransat.com](http://airtransat.com). Maximum two pieces of checked baggage per passenger.

<sup>2</sup>Excluding Bottega Gold sparkling wine.

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## FAQ

1. Why change the Option Plus service?

*These changes are meant to simplify and standardize the existing Option Plus service for the South, the United States and Europe.*

2. If before November 1, 2021, a customer already booked Option Plus for a flight after May 1, 2022, will they receive the meal that was included at the time of booking?

*Absolutely. Air Transat will honour bookings made before this date. The customer will be able to select pizza or a sandwich from the Bistro menu, as stated at the time of booking.*

3. If before November 1, 2021, a customer booked a flight departing after May 1, 2022, will they be able to use the pre-order service to select their meal included with Option Plus?

*No. If they pre-order online themselves, the meal will be charged to them. We will contact all customers entitled to a meal and have them choose from the four trios available for pre-order. Their choice will be processed as a pre-order and will be served to them on board their flight.*