



Price Match Policy

Automatic Price Match

- > Up to \$50 per traveller.
- > Same destination, hotel, room category and inclusions.
- > Same travel dates and similar flight times (AM to AM and PM to PM departures). We will not automatically match competitors with connecting flights.
- > Price on your booking will be adjusted within 48 hours.

Price Match for review

- > To request a Price Match that is more than \$50 per traveller, you must submit a request for review.
- > You will receive a reply and, if accepted, the price on your booking will be adjusted within two business days.

Terms that apply to ALL Price Match requests:

- Valid on NEW individual bookings made as of July 5, 2021. Requests must be sent at the time of booking.
- Valid on **South packages** only. Not applicable to air only, Florida packages, FIT bookings or Europe packages.
- Not offered within 30 days of departure.
- Total amount of the package will be considered, including taxes (excluding local departure tax).
- Automatic Price Matches are not offered for Luxury Collection packages. Requests must be submitted for review. Price Match may be granted but with additional fees for exclusive Luxury Collection perks.
- The travel dates in the Price Match request must be the same as Transat's days of operation.
- Automatic Price Matches are not offered during the Christmas and New Year's holiday periods. Requests must be submitted for review.
- Subject to space availability at the time of booking.
- We reserve the right to refuse a Price Match request if it is a result of a pricing error by a competitor.
- The price on your booking will be adjusted once the Price Match is accepted. Any refunds are intended for customers, and we reserve the right to reverse the Price Match if misuse is detected.
- Offered by the Transat tour operator and may be withdrawn or changed at any time.

How to apply:

- Once you have verified that the Price Match request meets all the terms above, make the booking and email ttcmatch@transat.com
- Include the gateway, destination and booking # in the subject line of your email.
 - Include a screenshot of the competitor's hotel and price from Revnet or Sirev (confirmation screen) in your email.

Important: Price Match requests for group bookings must be submitted for review via our group quote system in Group Zone on Agent Direct. Simply open your Transat quote and click Price Match, then drag and drop the competitor's quote into your Transat quote. You could also email the competitor's quote to transatgroups@transat.com or groupe@transat.com. Don't forget to include your quote number.