



REMINDER

Booking with a COVID-19 future travel credit in Sirev

Transat would like to remind you that a self-service option is available in Sirev to pay for a booking with a COVID-19 future travel credit (FTC).

From the dashboard or menu at the top of Sirev's website, you can see the balance of a COVID-19 FTC on file. This feature provides real-time information, including updates on credit balances.

It also allows you to apply the COVID-19 FTC as payment for a booking made in Sirev or Revnet. **Simply select "Travel credit" in the payment menu.**

Important: This feature applies only to COVID-19 FTCs for individual bookings (except cruises). The travel agency, as well as the traveller making the booking, must be the same as those in the original file with the COVID-19 FTC. If you are redeeming a COVID-19 FTC that has since been transferred to another individual or you were not the original agency on file, you must call our Contact Centre to apply the COVID-19 FTC as payment.

To watch our video on how to apply a FTC to a Transat file, [click here](#).