

Ontario & Atlantic Canada contact information



EASTERN STANDARD TIME

Customer Care Centre

Direct: 416.847.8600

• Monday to Friday: 9:00am to 5:00pm

The main menu features 6 options:

- 1 South & USA products
- 2 Europe products
- 3 Tours
- 4 Cruise
- 5 Seat selection, Option Plus, baggage allowance, Kid's Club, and special services on board our aircraft
- 6 All other inquires

The Tours menu features 2 options:

- 1 For individual reservations
- 2 For groups reservations of 10 passengers or more

All other inquiries features 8 options:

- 1 Ticketing
 - 2 GDS Support
 - 3 Agent Direct password Support
 - 4 Accounting
 - 5 Inside Sales
 - 6 Schedule or hotel changes
 - 7 Arrivals and Departures
 - 8 To enter a direct extension
- * To repeat message
0 To return to previous menu

Ticketing

Option 6 + 1

• Monday to Friday: 9:00am to 5:00pm

Schedule & hotel changes

Option 6 + 6

• Monday to Friday: 9:00am to 5:00pm

Tours

Option 3

• Monday to Friday: 9:00am to 5:00pm

Groups Department

Direct: 1.888.256.9259 ext. 5

• Monday to Friday: 9:00am to 5:00pm

• transatgroups@transat.com

One number nationally!

1.800.5.TRANSAT | 1.800.587.2672

Sales Department

416.847.8610

Option 7

• Monday to Friday: 9:00am to 5:00pm

• insidesales@transat.com

Business Development Representatives & Sales Manager

Ontario & Atlantic Canada

• yzsales@transat.com

Commercial Director

• Nicole Bursey

nicole.bursey@transat.com

Please join our facebook group for
up to date communication.

Follow your Atlantic Canada
Transat Team

Follow your Ontario Canada
Transat Team

Administration

1.888.256.9259 or 416.847.8610

• Monday to Friday: 9:00am to 4:30pm

• Fax: 416.847.8603

Menu Options:

- 1 Company Directory
- 2 Accounting
- 3 Ticketing
- 4 Customer Care Centre (Reservations)
- 5 Groups
- 6 Prize Winners & Interline Bookings
- 7 Inside Sales
- 8 Our Address
- 0 Reception

Customer Relations

Direct: 1.800.387.2672
or 514.987.6078

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300 Leo Pariseau, Suite 500
Montreal, Quebec, H2X 4C2
• relationsclientele@transat.com

GetConnected Inquiries

• getconnected@transat.com

Brochure Orders

• fulfillment.transcontinental.ca

Price Match

• ttcmatch@transat.com



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WAITING FOR!

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1.800.624.6171

For the latest flight schedules and promotions visit
Agent Direct at www.transatagentdirect.com
For further assistance email insidesales@transat.com

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