

Terms & Conditions

2019-2020

The purchase of cruise packages, flights and à la carte accommodations (hereinafter referred to as the "Services") offered by Transat Tours Canada Inc. operating as Transat (hereinafter "Transat") constitutes a binding contract between you (the "Customer" or "Customers") and Transat, which includes namely the terms and conditions stipulated hereinafter.

Accuracy of information

Transat has put forth all necessary efforts to ensure that the information contained in the Transat Cruises 2019-2020 brochure (hereafter the "Brochure") and posted on the company's Website (www.transat.com) is accurate as of the day of publication. However, changes to the Services, descriptions, prices and terms and conditions can be made at any time without notice after issue, namely to add new Services, correct errors and omissions or for reasons beyond our control. Any such updates will be published on www.transat.com or through notices to travel agents. If there is any discrepancy between the terms and conditions in the Brochure in paper format (or its equivalent e-brochure in PDF format) and those posted on www.transat.com, the terms and conditions appearing on the latter shall prevail. Therefore, please contact your travel agent or visit www.transat.com to obtain any updates prior to booking.

Services

Cruise packages (hereafter "Cruise Package" or "Cruise Packages") featured in this Brochure include, unless otherwise indicated, roundtrip flights in economy class from the selected departure city to the destination, cruise with shipboard accommodation in accordance with the length of stay, stateroom category and occupation selected, onboard meals, most shipboard entertainment and activities, transfers, and other service offerings related to such package.

The Services do not include personal expenses, tips, telecommunication fees, certain taxes or any other additional services or activities that are not specifically described in this Brochure.

Prices

Prices are set based upon the prices of suppliers, exchange rates, fuel costs, taxes and other fees in effect as of the publication date of this Brochure. Prices indicated are valid as of the day of publication and are subject to change without prior notice. Unless otherwise indicated, all prices are quoted in Canadian dollars (CAD) per person based on double occupancy and include the applicable retail sales tax, the federal goods and services tax, governmental and airport fees and duties, local airport taxes at destination, port taxes, tourist card fees and service fees.

For travel services booked by Quebec residents, the contribution to the Compensation Fund for Customers of Travel Agents has currently been suspended. As such, your invoice will include a debit of \$1 per \$1,000 of travel services purchased as well as a credit in the same amount.

The airfare used to establish the prices for Cruise Packages is the most advantageous fare available with the air carrier selected by Transat as of date of publication for flights from the Canadian gateway to the chosen destination during the dates of travel. Aircraft seats at such fares are therefore subject to availability and may no longer be available at the time of booking. Accordingly, the prices contained in this Brochure or posted on www.transat.com may increase due to the unavailability of seats in this particular fare category or further to the imposition of a surcharge by the air carrier.

For Services booked through a travel agent licensed in Québec, prices may be increased in the event of the imposition of the carrier's surcharges or an increase in the exchange rate, insofar as the exchange rate applicable 45 days before the date on which the Services are provided has increased by more than 5% since the date of the reservation. If the increase, without taking into account any increase in the Québec sales tax or the federal goods and services tax, is equal to or greater than 7% of the price of the Services, the Customer may choose between full and immediate reimbursement of the Services or the provision of similar services of the same price, otherwise the difference in price shall be borne by the Customer; no price increase may occur within 30 days preceding the date on which the Services are to be provided.

For Services booked through an Ontario registered travel agency, the total price of the Services may be increased except if paid in full. If the cumulative increase, without taking into account any increase in the retail sales tax or the federal goods and services tax, is more than 7%, the Customer has the right to cancel the booking and obtain a full refund of the Services or opt for comparable alternate Services acceptable to the Customer, as long as the price of the alternate Services corresponds to the price of the original Services, otherwise the difference in price shall be borne by the Customer.

Deposit, payment and transmission of travel documents

Any reservation of Services must be accompanied by a deposit which must be paid to Transat at the time of booking. Final payment must also be received by Transat within the delays set out in the Additional Information section at the end of these terms and conditions. Deposits and final payment dates are subject to change and may vary namely for certain sailings/itineraries (including holiday sailings), stateroom category/hotel accommodation and promotional fares. For any cruises not listed, please enquire at time of booking for applicable deposits and final payment dates. As conditions may differ for group bookings, please contact your travel agent.

The deposit amount for À La Carte Hotels is \$100 per person (unless otherwise advised).

If final payment is not received within the required period, Transat reserves the right to cancel any such reservation, in whole or in part, without prior notice and without recourse by the Customer and charge the applicable cancellation fees indicated at the end of these terms and conditions.

Electronic tickets and other travel documents will be issued only if full payment for the Services has been received. It is the responsibility of the Customer and of the travel agent to ensure that the information shown on all travel documents is accurate and in accordance with the reservation.

Payment by credit card

Verbal or written authorization provided by the Customer for the use of a personal credit card number constitutes a confirmation of the reservation, acceptance of the present terms and conditions and authorization to pay the deposit and the purchase of Services, as the case may be. Once a credit card number is transmitted to Transat to guarantee a reservation, the travel agent becomes responsible for the payment of the Services and must keep a signed copy of the Customer's authorization on file.

Transat reserves the right to cancel any reservation, in whole or in part, without prior notice and without recourse by the Customer if payment is not honored.

Promotions

"SAVE ALL SEASON LONG" promotion applies to the price of a Package advertised in the Brochure or on www.transat.com when booked and paid up to 120 days before departure.

This promotion, as well as any other promotions which may be announced by Transat during the season, are valid for new bookings only, may not be combined and apply only to the Services described in this Brochure herein and are subject to any applicable restrictions. Transat reserves the right to modify the conditions or withdraw any promotion at any time without notice.

Certain Cruise Packages may include bonus offers, namely free unlimited drinks, gratuities, drinks included with meals, shore excursions or special pricing on beverage packages, which may be subject to change at any time without prior notice.

Flights and other air, sea and ground transportation

Unless otherwise indicated, all flights are operated by Air Transat.

Changes: Flights offered by Transat are conducted in accordance with the air carrier's tariff and pursuant to regulations set out by the Canadian Transportation Agency. All such flights and tariffs are also subject to approval by the relevant government authorities. Flight consolidations and changes affecting published schedules, aircraft type, days of operation, air carrier providing air travel and flight itineraries may be undertaken at any time without prior notice, in accordance with the air carrier's tariff.

Flight schedules/connecting flights: Flight times, even as they appear on airline tickets, are subject to change due to various circumstances over which the air carrier or Transat has no control. Customers having purchased a Cruise Package or a flight with Transat are entirely responsible for verifying flight times with the air carrier during the 24-hour period immediately preceding outward and return flights. Transat undertakes to notify Customers reasonably in advance, through means it deems appropriate, of any schedule changes resulting in the advancement or delay of flight departure times or in case of any flight cancellation. Customers with connecting flights have the responsibility to allow themselves sufficient time to make their connections.

Airport check-in: We recommend that Customers arrive at the airport check-in counter at least three (3) hours prior to departure in order to allow sufficient time to obtain their boarding pass and register their baggage. Air carrier check-in counters generally close one (1) hour prior to the time of departure, therefore passengers arriving after that time may be denied boarding. Customers must also be at the boarding gate at the specified time, failing which their seat may be re-assigned to another passenger and their reservation may be cancelled, with no right of recourse or refund.

Seat assignment: Unless pre-selected, aircraft seating is conducted by personnel at the air carrier's check-in counter. In the event of the loss or unavailability of confirmed Club Class seats with Air Transat (or similar upgrade with another air carrier) further to a change of air carrier, aircraft type or flight consolidation, the refund by Transat of the sum disbursed for Club Class service or similar upgrade shall be deemed complete and final settlement.

Baggage: Air carriers have individual rules and regulations with respect to the number of bags allowed, weight and dimensions, therefore please contact your travel agent or the air carrier concerning applicable restrictions. The authorized allowance for checked baggage granted by air carriers may also vary depending on the city of departure or return of a flight. Please note that baggage and property are transported, stored and handled at owner's risk at all times.

Restricted/regulated items in checked or carry-on baggage: We recommend that Customers consult the Canadian Air Transport Security Authority's website (www.catsa.gc.ca) prior to travel to determine if any restrictions apply to items contained in their checked or carry-on baggage or carried on their person.

Importing animals into the United States: In accordance with the regulations for importing animals into the United States established by the U.S. Department of Health and Human Services and the Center for Disease Control and Prevention (CDC), in order to protect public health and to reduce costs and delays to the importer or transporter, animals imported into the U.S. must show no signs of communicable diseases and must be in good health upon entry into the country. U.S. federal and/or state authorities may impose certain requirements or documents on passengers travelling with animals, including service animals. In addition, all dogs must be accompanied by a valid rabies vaccination certificate issued by an authorized veterinarian. The passenger is advised to consult the CDC website (www.cdc.gov/importation) before traveling to determine if other restrictions apply and to obtain more information on the requirements of U.S. authorities.

Other applicable conditions and limitation of liability of the air carrier: Air transport conditions and claims relating to the loss of, or damage to baggage are governed by the Montreal Convention or the Warsaw Convention, as the case may be, the applicable tariff of the air carrier and the conditions of contract appearing on the airline ticket, boarding pass and baggage check and are subject to any governmental regulations that establish the limits of liability of the air carrier. Once filed with and approved by the federal regulatory authorities, any amendments or changes in the general terms and conditions of carriage of the concerned air carrier are not subject to additional public notice and are legally binding. Any unused portion of an airline ticket on the dates specified will not be honored for travel on another flight and, upon request, may be subject to a partial refund of certain taxes and fees in accordance with Transat's terms and conditions.

Refusal to transport/removal of Customer: Transat shall not be liable for its or another air carrier's refusal to transport Customers arising from the following circumstances: a Customer fails to register for a flight (no show), a Customer jeopardizes public safety, a Customer does not hold the proper travel documents or the latter are invalid, a Customer violates or may violate any applicable law, the final payment is not honored, or Transat or the air carrier deems it necessary to deny boarding of a Customer in order to prevent any danger or risk to such Customer or to any other person or property, or to ensure the safe conduct of the flight.

This section also applies to, with the necessary adjustments, maritime (ships, ferries or other) and ground transportation.

Minors

Air navigation orders adopted by Transport Canada allow infants (under 2 years of age at date of completion of travel) to travel free of charge provided they do not occupy a seat (the purchase of a tourist card may be required for certain destinations). A flight reservation must be made and no meal service will be provided. Please consult the air carrier to enquire about the conditions and fees applicable to the transportation of unaccompanied minors.

For Cruise Packages, minors under the age of 21 (or 18 years of age for certain cruise lines) at time of sailing must be accompanied by an adult 25 years of age or older staying in the same stateroom, connecting stateroom or at close proximity (no guaranteed availability). Most cruise lines require that infants be at least 6 months of age at time of sailing to be eligible to travel. However, the minimum age for infants may vary according to the cruise line. Please consult the Additional Information section at the end of these terms and conditions for minimum age requirements.

Travel insurance

Transat highly recommends the purchase of travel insurance at time of booking to cover against any unexpected events, namely trip cancellation, loss of, or damage to baggage and insurance covering medical and hospitalization costs abroad. Insurance premiums are payable in full at time of booking. Please contact your travel agent or visit www.transat.com for more information on the various insurance plans available.

Travel documents

A valid Canadian passport is the only reliable and universally accepted travel and identification document available to Canadians for the purpose of international travel. Certain countries require that passports be valid for six (6) months beyond the date of return to Canada. It is the responsibility of the Customers to obtain, at their own expense, all necessary travel documents required by the relevant government authorities, including all ports of call, and to comply with the various laws thereof. Canadian citizens born in certain countries may require a visa in addition to a valid passport. A permanent resident card is required for permanent residents/landed immigrants who are not Canadian citizens. We strongly recommend that any minor, by province or territory of residence (either 18 or 19 years of age in Canada, or 21 years of age in the United States) travelling alone, accompanied by a single parent (or legal guardian), friends, relatives or with a group, to have in their possession a consent letter authorizing the minor to travel abroad.

Customers are fully responsible for obtaining the required travel documents and must ensure they have the necessary documents in hand prior to departure. For more information on required travel documents, please visit www.travel.gc.ca. Customers who fail to provide the required travel documents may be denied boarding privileges by the carrier or relevant authorities, without further recourse or the possibility of a refund. Entry to another country may also be refused even if the required travel documents are complete. No refund or replacement will be given for lost or stolen travel documents. Transat shall not be liable for any assistance or information provided by its employees or the travel agent, whether transmitted verbally, in writing or otherwise, in connection with obtaining the necessary travel documents or complying with any applicable laws; or for any adverse consequences to any Customer resulting from the failure to obtain such documents or to comply with any such laws.

Customer advisory

Certain events are part of normal unpleasant occurrences which may arise when travelling abroad. The Customer acknowledges these possibilities, solely assumes the consequences thereof and agrees that Transat cannot be held responsible for any damages owing to such occurrences as outlined hereafter:

Service disruptions: Certain services, namely local public water, electricity, hot water, air-conditioning, safety equipment and other similar services or benefits may be partially or completely suspended or interrupted during the Customer's stay. Likewise, depending on the hotel's occupancy rate, à la carte dining may be replaced by buffet dining or vice-versa.

Food, water and beverages: The quality of food, water and beverages served abroad may differ from North American standards and therefore may lead to health issues or illness. As such, Transat cannot be held responsible for any health problems or illness resulting therefrom and the Customer is advised to take all necessary precautions.

Insects: Insect life thrives in tropical climates and can therefore be commonly found inside and outside of any hotel, regardless of its classification. Transat cannot be held responsible for any health problems or illness resulting therefrom and the Customer is advised to take all necessary precautions.

Maintenance: In order to maintain the quality of services, maintenance, improvement and renovation work and, in some instances, expansion could be undergoing. Whenever construction or maintenance work likely to interfere with the use and enjoyment of any accommodation is brought to the attention of Transat, every reasonable effort will be deployed to promptly notify Customers; however, Transat cannot be held accountable for any inconvenience caused to them.

Religious holidays, school breaks, elections and conventions: Certain inconveniences, such as cancellation or unavailability of some Services, may arise when travelling during periods designated as religious holidays, school breaks, elections and conventions. Given that these periods vary according to the country and relevant authorities, it is practically impossible for Transat to provide any indication of such dates. The Customer acknowledges this and solely assumes the possible consequences of travelling during these periods.

Itineraries: The itineraries described in this Brochure or posted on www.transat.com indicate the names of the cities that are the most recognizable or that most customers are likely to travel to, even though, in certain instances, the cruise ship may not actually dock in that city. The cruise ship may also not dock for safety reasons and may remain at sea if weather conditions prevent it from doing so.

Assignment of staterooms and rooms

Cruise lines and hoteliers are solely responsible for stateroom and hotel room assignment, in accordance with the category reserved by the Customer. Transat has no responsibility with respect to the decor, furnishings or type of bed in a stateroom or hotel room or which may vary in accordance with the location of the stateroom on the ship or the room on the hotel premises. Should a Customer choose to change the category of the stateroom after boarding the ship, such change may be made subject to availability and payment of additional fees. Please contact the Guest Relations Services Office on the ship for any change of stateroom or the Transat representative at destination for any hotel room change.

Where "accommodation or equivalent category" appears, the accommodation listed is not guaranteed and the supplier will have sole discretion in choosing an alternative of the equivalent category. Transat cannot be held liable for the supplier's selection.

Check-in conditions – cruises and hotels

In order to avoid delays at piers, online check-in must be completed on the cruise line's website 45 to 2 days prior to departure. As embarkation times may vary, we invite you to consult the cruise line's website in this regard. Prior to departing Canada, Customers must ensure that the baggage tags provided by the cruise line showing the cabin number are affixed to their baggage. Upon embarkation, Customers must have all valid documentation required to enter each country that will be visited on their cruise, regardless of whether or not Customers disembark in each port.

The check-in time for most hotels is between 1 PM and 4 PM. Checkout times may vary according to the hotelier, but generally, hotels rooms must be vacated before 11 AM on the scheduled day of departure day. Whenever meals or drinks are included, the Customer is eligible for said services from the time of check-in until the time of check-out.

Changes to travel services by Transat

If certain booked Services are no longer available prior to the Customer's departure or after arrival at destination, Transat reserves the right to replace them with comparable Services, or alternatively, to cancel them. If the replacement Services are of lesser value, Transat's liability shall be limited to the sole difference in cost. If the replacement Services are of greater value, the Customer will be required to disburse an amount equal to the difference between the price of the Services initially purchased and that of the replacement Services. The Customer will be entitled to refuse such replacement Services if they occur prior to departure. In this case and in the event of a cancellation, Transat's liability shall be limited to the reimbursement of the amount disbursed by the Customer for said Services.

Itineraries and times indicated in this Brochure or posted on www.transat.com are for reference only and are subject to change. Cruise ships, itineraries, shore excursions, accommodations or means of transportation are subject to change without notice. Cruise lines, local tour operators and guides reserve their right to alter, cancel or substitute alternative itineraries with or without prior notice to the Customer, such decision being final and without any recourse against Transat.

Changes to the reservation

In certain circumstances, Transat, the cruise line or the supplier will allow Customers to make certain changes to their reservation. If such change is not permitted or the Customer chooses not to travel or use the Services purchased, the applicable cancellation fees for the Services will apply. Please consult the Change and Cancellation Fees section at the end of these terms and conditions.

Customer responsibility

Statement to the travel agent or to Transat: Customers are responsible for advising their travel agent or Transat of their intentions, expectations and needs, as they relate to the proposed travel, before the reservation is completed.

Special needs: Customers requiring special services or assistance while travelling must advise the travel agent and the air carrier of any and all specific needs at time of booking, so that appropriate measures can be taken to allow access to air travel, cruise ship and accommodations.

Health: Customers whose physical condition so requires must ensure that they have a sufficient quantity of any required medication (whether prescription or other) and that such medication be stored in their carry-on baggage. Customers must also consult competent medical authorities prior to departure to enquire about preventive medical measures to be taken as regards the country visited. Customers are also responsible for ensuring that they are autonomous and fit to travel.

Pregnancy: Cruise lines will not accept Customers who will have entered their 24th week of pregnancy by the time travel concludes. In addition, since air travel can pose health risks, air carriers may also refuse pregnant women in the later stages of pregnancy. In these cases, a medical certificate establishing the due date and fitness to travel may be required prior to departure. Please contact your travel agent with respect to the air carrier's and cruise line's policy or consult www.transat.com for more information. It is also important to understand that certain destinations may present potential risks to pregnant women (or those who may become pregnant) or their unborn children. Prior to travel, Customers should inform themselves of the potential risks for pregnant women travelling abroad to the intended destination and the preventative measures to be undertaken. Transat cannot be held responsible for any health problems or illness resulting therefrom and the Customer is advised to take all necessary precautions.

Sports and activities: Sports and other activities described in this Brochure or posted on www.transat.com are provided for

information purposes only and are not meant to incite Customers in any way to participate in them. Transat cannot be held responsible for any accident or mishap occurring at destination during the practice of any sport and/or activity in which Customers participate of their free will and initiative.

Force majeure

Transat shall not be liable for any claim, loss or damage to a person or to property, cost, expense, inconvenience, loss of enjoyment or of time, disappointment or frustration, either mental or physical, resulting from any delay, cancellation, accident, illness, injury or death resulting from, but not limited to:

- Any act of God or force majeure or of a third party;
- Any war, revolution, insurrection, riot, embargo, terrorist act or consequences thereof, nuclear disaster or any other unlawful act against public order or authority;
- Any fire, flood, explosion, earthquake, volcanic eruption, epidemic, pandemic, quarantine, public health emergency, storm, lightning, hurricane, tornado, tropical storm or any other adverse weather conditions;
- Any accident to or malfunction of an aircraft, ship or any equipment used in connection therewith, loss of or hijacking of an aircraft or a ship, or any shortage of or inability to provide labor, fuel or facilities;
- Any strike, lockout, labor relations issues or other industrial disturbance, whether involving Transat employees, employees of its suppliers or others upon whom Transat relies;
- Any decision of any governmental authority or legislative body having jurisdiction and whose action or inaction may affect the conduct of Transat's operations;
- Any default from a supplier upon whom Transat relies for the performance of the whole or any part of the Services described and provided herein;
- Any natural phenomena that may occur, causing temporary or permanent changes to the natural landscape; or
- Any other event beyond the reasonable control of Transat, whether actual, threatened or reported, which may interfere with Transat's operations or that of its suppliers.

Exclusion of liability

Transat makes arrangements with air carriers, cruise lines, hoteliers, local tour operators and other independent parties in order to provide Services to the Customer. Although Transat takes care in selecting its suppliers, it has no control over them and cannot be held responsible for their actions, omissions, fault or negligence, or that of their employees or sub-contractors, nor for any loss or damages suffered as a result thereof. Services provided are subject to the conditions imposed by the suppliers and their liability is limited by their tariffs, conditions of carriage, tickets, vouchers, international conventions and agreements. The present terms and conditions of this section shall extend and benefit all Transat's representative, agents and employees.

Excursions and à la carte visits

Excursions, à la carte visits or other activities (collectively, the "Excursions") may be offered by Transat on behalf of cruise lines or local suppliers for an additional fee. These Excursions are purchased at the Customer's sole risk, and Transat shall not be held liable for the quality or safety of such Excursions that are organized and conducted by a third party supplier who may adhere to security standards and norms that may differ from those of the Customer's country of origin. Any written or verbal contract and representation for such Excursions shall be deemed to have been made between the Customer and the supplier of such Excursions and shall be undertaken at the Customer's own risk of loss, damage or injury.

Confidentiality

Transat is committed to protecting the personal information of its Customers and their right to privacy in accordance with applicable laws. We invite you to consult our Privacy policy on www.transat.com.

Comments and claims

If a problem should occur during a trip, the Customer must immediately contact the onboard purser, local representative, hotel manager or Transat directly at the following e-mail address: customerrelations@transat.com. If the problem cannot be resolved or dealt with immediately, Customers are requested to forward their comments or claims in writing to their travel agent or to Transat within 30 days of the date of return.

Applicable law

This contract is deemed to be executed and governed by the laws of the province in which the Canadian gateway city is located. The voiding of one or more of the clauses hereto shall neither annul nor invalidate the remaining clauses of these terms and conditions.

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Transat Tours Canada Inc., doing business as Transat, is registered as a travel agent in Québec (reg. no. 754241), a travel wholesaler in Ontario (reg. no. 50009486) and a travel agent/wholesaler in British Columbia (reg. no. 2454), with offices at Place Du Parc, 300 Lévo-Pariseau, Suite 500, Montreal, QC, H2X 4C2 - 191 The West Mall, Suite 800, Etobicoke, ON, M9C 5K8 - 2175 West 41st Avenue, Vancouver, BC, V6M 1Z6.

Changes and applicable fees - cruise packages 2019-2020

The following outlines the various changes permitted and applicable fees payable per person (plus taxes) based on double occupancy with respect to certain Services booked. Fees apply to each change requested by the Customer and are cumulative.

Important: Transat or a supplier may, from time to time, offer special rates for certain cruises, hotels or types of staterooms/rooms therein for which no change will be allowed without penalty. These special rates bear the words "non-refundable" or "no changes allowed", and the terms and conditions appearing below will therefore not apply.

Type of change	Applicable fees
Name correction	8 days or more prior to departure: No charge; 7 days or less prior to departure: Not allowed
Change of cruise departure date	Not allowed
Change of flight departure date (after the reservation)	Europe: 1 day or more prior to departure: \$300 per segment; Less than 24 hours prior to departure: Not allowed ¹ South and Florida: 45 days or more to 1 day prior to departure: \$100 per segment; Less than 24 hours prior to departure: Not allowed ¹
Pre and post flight extensions to/from South, Florida and Europe and hotel extensions	See * below.

Cruise packages (Specific south destinations - including "Cruise and stay packages")

Cruise line	Name change	Stateroom change*	Occupancy change*	Minimum age (adult) ²	Minimum age (infant)	Deposit ³	Final payment	Cancellation fees
Costa Cruises Costa Favolosa	Maximum one name change allowed: 45+ days: \$50 44-21 days: \$100 20-8 days: \$300 7 days or less: Not allowed	15 days or more prior to departure: No charge; 14 to 8 days prior to departure: \$100 7 days or less: Not allowed	8 days or more prior to departure: No charge; 7 days or less prior to departure: Not allowed	21	Costa: 6 months MSC: 7 days	\$250	44 days	45+ days: 250\$ 44-21 days: 50% 20 days or less: 100%
MSC Cruises MSC Preziosa				18				

All other destinations

Cruise line	Name change	Stateroom change*	Occupancy change*	Minimum age (adult) ²	Minimum age (infant)	Deposit ³	Final payment	Cancellation fees		
Carnival Cruise Line	One name must remain the same: No charge until 8 days	If such change is deemed to be possible at the discretion of TRANSAT and the cruise line, additional fees may be charged to the Customer.	Add passenger: No penalties Remove passenger: Refer to cancellation fees	21 (guests under 21 must be accompanied by an adult aged 25 and over)	6 months	\$500	95 days	Deposit: 95+ days 35% 94-79 days 50% 78-64 days 75% 63-34 days 100% 33-0 days		
Costa Cruises	One name must remain the same: 95+ days: No charge 94-34 days: \$75 33-9 days: \$175 Within 8 days: Not allowed			21 (25 on certain departure dates)						
MSC Cruises	Maximum one name change allowed: 95+ days: No charge 94-34 days: \$75 33-9 days: \$250 Within 8 days: Not allowed			USA: 21 Caribbean: 18 Europe: 18					7 days	Seaside & Caribbean: 80 days Europe: 125 days
Norwegian Cruise Line	One name must remain the same: 34+ days: No charge 33-9 days: \$100 Within 8 days: Not allowed			21 (married couples: 18)					6 months	Caribbean: 95 days Europe: 125 days
Princess Cruises	One name must remain the same: Until 6 days: No charge Within 5 days: Not allowed			21					6 months (Panama Canal: 12 months)	95 days
Pullmantur Cruises	One name must remain the same: 19+ days: No charge Within 18 days: Not allowed			18					6 months	125 days

Days listed are number of days prior to departure.

¹In case of a change of category and/or occupancy of a stateroom or a hotel room, any price difference will be borne by the Customer(s) who will occupy the stateroom or room further to such change.

²Adult minimum age: at least one passenger on the booking must meet this minimum age requirement.

³Deposit, payment and cancellation schedule is based on 7 night Cruise Packages and may vary for group bookings.

*These changes are subject to prior approval of the supplier subject to availability and the Customer must bear any price difference for the Services between the date of booking and the date of the change (excluding any applicable promotion), in addition to the applicable change fees (no reimbursement will be provided if the price of the Services is lower further to such change)

¹Plus price difference if applicable.

Additional information

This grid outlines additional changes permitted and applicable fees, as well as minimum age requirements, deposit amounts, final payment due dates and cancellation fees with regard to the various cruise lines and points of departure. For group bookings, please consult your travel agent as conditions may vary.